



Important Information



Our ref: **eight2o BB970785**



thameswater.co.uk



0800 316 9800

Our lines are always open



customer.feedback@thameswater.co.uk

Hythe End Road tree trimming. Public drop-in session.

March 2018

Hello,

We wrote to you recently to let you know about our eel screening improvement works at **Hythe End water intake channel on the River Thames**. We'd like to let you know that we're still on target to start our work in summer 2018. We'll be back in touch with further information nearer the time.

However, before we can start our improvement works, we'll need to trim back any overhanging branches and foliage along our vehicle route on **Hythe End Road**. Please note that this preparation work is essential for safe delivery of our materials, equipment and plant machinery. Just to let you know, we will only need to clear foliage up to a height of 4.5 metres above ground level, and we will not be affecting or changing the present tree canopy.

Drop-in session

We'll be holding a public drop-in session to answer any questions you might have about our preparatory work. **We'll also be holding an additional drop-in session at a later date when we're ready to start the main works.** Further details of the drop-in session are below.

Date	Time	Location
Monday 26 March	5.30pm to 7pm	Our Thames Water bus will be located on our Thames Water site: Hythe End Road Wraysbury Staines TW19 5AP

Queries or concerns?

If you have any queries or concerns, please do get in touch with us by calling **0800 316 9800**, selecting option two and quoting the reference **eight2o BB970785**.

If you're a business customer, you may wish to contact your retailer for any additional information relating to our work.

Thank you for your understanding.

Paula Walker
Customer Experience Coordinator